

## **Data Protection Statement**

We are pleased to welcome you on our website and would like to thank you for your interest in our company. Protection of your privacy when using our website is very important to us. Therefore we handle carefully with your data and try to protect them from abuse.

We intensively care about data protection, so that you can visit our website without any objections. We act in accordance with legal duties regarding protection of personal data and data protection.

With this data protection statement we would like to inform you about storage of data and how we use this information under consideration of German jurisdiction. Data protection of Hotel Kosmos Erfurt Betriebs GmbH corresponds to the actual "Bundesdatenschutzgesetz" (BDSG). Regarding usage of internet, we realign on the German "Telemediengesetz" (TMG).

## **Survey and Processing of Personal Data**

You can visit our website without leaving any personal data. Our webservers automatically save information of general nature, such as the name of your internet provider, the website from which you are visiting us and the pages of our website that you view. This information is analyzed for statistical purposes. You, the individual user, remain anonymous.

Personal related data, such as your name, address, account number, passport or telephone number, your email address or IP number. This data will not be used unless the client has given this voluntary and according to legal regulations. This comes into action, if any contract is concluded (booking) or an enquiry is posed.

## **Usage and Passing on of Personal Data**

Hotel Kosmos Erfurt Betriebs GmbH only uses your personal related data as announced, normally to conclude a contract, to answer you enquiries as well as to inform you about actual offers of our group.

If you benefit from our services, only such data will be used, which are necessary to fulfill our services. Any additional information from your part is voluntary. Personal data will only be used to be able to meet the client's demands and to preserve the company's concern.

## **International Transfer of Data**

As an international operating company Hotel Kosmos Erfurt Betriebs GmbH wants to secure the same services offered in Sweden as in France. To meet this expectation, we built up a global network consisting of branches, data processing centres, reliable marketing partners, service providers, service centres and highly qualified contributors. Due to business structure and operation we are forced to pass over your data to companies, which might not be located in your home country. Even if the respective laws in these countries were not as strict and capacious as in your home country, Hotel Kosmos Erfurt Betriebs GmbH does its utmost to guarantee protection of your personal data as described in this data protection statement.

## **Transfer of Data to Third Parties**

Hotel Kosmos Erfurt Betriebs GmbH never provides any third party with your personal data. Exception: Transfer of personal data to administrative or public institutions as legally regulated.

### **Usage of Cookies**

Hotel Kosmos Erfurt Betriebs GmbH does not use cookies. A cookie is a small text file, which is transferred from a website on your hard disk. Cookies do not harm your PC and are virus-free.

### **Security**

Hotel Kosmos Erfurt Betriebs GmbH applies technical and organisational measures of security acc. §9 BDSG to protect the personal data given against accidental or intended manipulation, loss, distruction or unauthorized access. Access is limited to entitled employees, who are concerned with the technical, administrative or editorial servicing.

### **Declaration of Agreement**

By using our websites you agree with storage and usage of your voluntary given personal data in consideration of this Data Protection Statement.

### **Right of Information / Public Memorandum**

According to §34 BDSG customers have the unlimited right to free of charge information about their personal data. According to §35 BDSG customers have the right to insist on cancellation or clearance of ineligible data and / or correction of wrong data. By application Hotel Kosmos Erfurt Betriebs GmbH will give written advice about coverage and details of personal data. If possible, Hotel Kosmos Erfurt Betriebs GmbH will take all measures to actualize and / or correct the client's personal data. In this case, please address directly the General Manager of the respective hotel.

According to §4g of BDSG data protection relevant information have to be available for everyone in an appropriate way. Hotel Kosmos Erfurt Betriebs GmbH has published respective information in its public memorandum.

### **Additional Questions**

If you need any further information or in case of any problems, please do not hesitate to contact our Data Protection Assignee:

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